



District of Peachland

# Good Neighbour Guide

A guide to being a good neighbour  
in Peachland





# Introduction to the Guide

## **Good neighbours make great neighbourhoods.**

We each play a role in enhancing our neighbourhoods and contributing to our community in a helpful and positive way.

This Guide has been written in support of Peachland's desire to enhance the quality of life for its citizens, promote civic responsibility and encourage good relationships between neighbours. It contains a brief summary of key bylaws that are often referenced by citizens.

As individuals, we each have rights and responsibilities to our community and fellow citizens, and no bylaw can regulate common sense and consideration. Respect for others is important to being a good neighbour, and in many cases, a casual conversation between neighbours is the best way to address a neighbourhood concern. When a conversation isn't possible, please contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or 250-767-2647.

## **Thank you for making Peachland a great place to live, work and play.**

This Guide summarizes the District of Peachland's Good Neighbour Bylaw and is intended for guidance only. It outlines in plain language, regulations relating to residents' homes and neighbourhoods. To read the complete bylaw, please visit [peachland.ca/bylaws](http://peachland.ca/bylaws) or contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or call 250-767-2647.



## Table of Contents

<b>Noise</b>	<b>4</b>
<b>Property Maintenance:</b>	
Littering ·	<b>5</b>
Graffiti ·	<b>6</b>
Private Property ·	<b>7</b>
Boulevard and Laneways ·	<b>8</b>
Snow Removal ·	<b>9</b>
<b>Nuisance Smoke and Campfires</b>	<b>10</b>
<b>Wildlife</b>	<b>11</b>
<b>Making a Bylaw Complaint</b>	<b>12</b>
<b>Enforcement</b>	<b>13</b>



This Guide summarizes the District of Peachland's Good Neighbour Bylaw and is intended for guidance only. It outlines in plain language, regulations relating to residents' homes and neighbourhoods. To read the complete bylaw, please visit [peachland.ca/bylaws](http://peachland.ca/bylaws) or contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or call 250-767-2647.



## Noise

(Good Neighbour Bylaw No. 2178, 2018)

**Citizens have the right not to be disturbed by excessive noise** and the responsibility not to make noise that disturbs your neighbours.

- Excessive noise includes: shouting, singing, loud radio, TV, musical instruments or amplification devices, persistent animal sounds, or loud engine noise from vehicles or boats, at any time.
- Construction noise and power tools are permitted between:
  - 7 am and 9 pm, Monday to Saturday
  - 10 am and 6 pm, Sunday, and
  - 10 am and 6 pm on Holidays
- For exemptions and other information, including special event permits, please refer to the Good Neighbour Bylaw Part 4.



**Be a good neighbour** and consider the noise impact of your activities, and recognize that noise travels further at night.

If you are experiencing a disturbance and looking to report a noise complaint, please contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or 250-767-2647.

After normal business hours, RCMP may respond to noise complaints.

Do not call 9-1-1, call the RCMP non-emergency line at 250-768-2880.

This Guide summarizes the District of Peachland's Good Neighbour Bylaw and is intended for guidance only. It outlines in plain language, regulations relating to residents' homes and neighbourhoods. To read the complete bylaw, please visit [peachland.ca/bylaws](http://peachland.ca/bylaws) or contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or call 250-767-2647.



# Property Maintenance

## Littering

(Good Neighbour Bylaw No. 2178, 2018)

**Citizens have the right to enjoy public spaces** free from unsightly or unhealthy waste discarded by others.

- Littering in any form, including leaving circulars outside of a receptacle, or throwing bottles, rubbish or trash in any open place is prohibited.
- Pet owners must promptly pick up after pets on all roadways, public places or private properties other than their own.



**Be a good neighbour**, pick up after yourself, and leave your surroundings in equal or better condition than you found them. Let's keep our community beautiful for all.



This Guide summarizes the District of Peachland's Good Neighbour Bylaw and is intended for guidance only. It outlines in plain language, regulations relating to residents' homes and neighbourhoods. To read the complete bylaw, please visit [peachland.ca/bylaws](http://peachland.ca/bylaws) or contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or call 250-767-2647.



# Property Maintenance Graffiti

(Good Neighbour Bylaw No. 2178, 2018)

**Citizens have the right to enjoy public and private property** without the visual pollution of unwanted graffiti. Graffiti creates negative visual effects for everyone in the community.

- Graffiti is considered to be any markings made up of symbols, lettering, marks, etchings or carvings made to a property.
- Graffiti is not permitted on any wall, fence, structure or sign on a roadway or public place.
- Graffiti on private property must not be visible from, a roadway or public place.
- Removing graffiti within 24 hours of it being applied helps to reduce the chance of more graffiti occurring on your property or on neighboring properties.

**Be a good neighbour, respect the property of others**, promptly clean up any graffiti from your premises. Report all graffiti on public property to Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or 250-767-2647.



This Guide summarizes the District of Peachland's Good Neighbour Bylaw and is intended for guidance only. It outlines in plain language, regulations relating to residents' homes and neighbourhoods. To read the complete bylaw, please visit [peachland.ca/bylaws](http://peachland.ca/bylaws) or contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or call 250-767-2647.



# Property Maintenance

## Private Property

(Good Neighbour Bylaw No. 2178, 2018)

**Citizens have the right to live in tidy, attractive neighbourhoods,** free from offensive or hazardous materials.

- Remember, property maintenance makes good financial sense. An ignored repair will end up costing far more to repair later when the damage has increased.
- Accumulation of rubbish and debris on or around a property is prohibited.
- No more than one unlicensed vehicle may be stored on a parcel of land
- Owners must prevent water from accumulating on their property and becoming stagnant in a manner that could permit the breeding of harmful insects such as mosquitoes.

**Be a good neighbour** and be aware that the outward appearance of your property affects your neighbourhood and property values.



This Guide summarizes the District of Peachland's Good Neighbour Bylaw and is intended for guidance only. It outlines in plain language, regulations relating to residents' homes and neighbourhoods. To read the complete bylaw, please visit [peachland.ca/bylaws](http://peachland.ca/bylaws) or contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or call 250-767-2647.



# Property Maintenance Boulevards and Laneways

(Good Neighbour Bylaw No. 2178, 2018)

**Citizens have the right to live in tidy, attractive neighbourhoods**, free from unsightly or hazardous materials.

- Boulevards and laneways must be kept clear of weeds, garden waste, rubbish or discarded materials.
- Shade trees may be planted in any boulevard, with the exception of species harbouring pests injurious to fruit production.
- Overnight parking of boats, boat trailers or equipment on boulevards is prohibited.



**Be a good neighbour** and be aware that well maintained boulevards create an appearance that homeowners care about their property and expect others to respect it too. Organize a community clean-up or beautification project.

This Guide summarizes the District of Peachland's Good Neighbour Bylaw and is intended for guidance only. It outlines in plain language, regulations relating to residents' homes and neighbourhoods. To read the complete bylaw, please visit [peachland.ca/bylaws](http://peachland.ca/bylaws) or contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or call 250-767-2647.





# Property Maintenance Snow Removal

(Good Neighbour Bylaw No. 2178, 2018)

**Citizens have the right to safe sidewalks** free from snow and ice in the winter.

- Property owners and occupants are responsible for the complete removal of snow and ice from all sidewalks fronting onto their property between the hours of 8 am and 8 pm.
- Property owners and occupants must remove all snow and ice from the roof or any part of a structure within 24 hours of when the snow stops falling where there is the potential for the snow or ice to fall on an adjacent sidewalk, roadway, or public space.
- Snow, ice, or other material removed from sidewalks, walkways, lanes, or driveways may not be deposited on District property or roadways.



**Be a good neighbour** and consider offering to help your neighbour shovel their sidewalk or driveway if needed.

This Guide summarizes the District of Peachland's Good Neighbour Bylaw and is intended for guidance only. It outlines in plain language, regulations relating to residents' homes and neighbourhoods. To read the complete bylaw, please visit [peachland.ca/bylaws](http://peachland.ca/bylaws) or contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or call 250-767-2647.



# Nuisance Smoke and Campfires

(Good Neighbour Bylaw No. 2178, 2018)

## Citizens have the right to enjoy a campfire, responsibly...

- A campfire means any contained outdoor fire used for cooking or recreation, not exceeding one meter in diameter and one metre in height.
- Campfires must be must be situated more than 5 metres from any combustible materials, including vegetation, or the property boundary.
- Campfires are permitted to burn within the hours of 7.00 am in the morning and 11.30 pm in the evening, and must be attended at all times.
- Only dry seasoned wood, or charcoal briquettes are permitted to be burned, and no fire is allowed to emit dense smoke or noxious odours.
- Campfires may not be lit when the Air Quality Index is greater than 3, the Ventilation Index is less than 55, conditions are hazardous, or a fire ban is in place.
- Campfires must be extinguished immediately if so ordered by a Bylaw Enforcement Officer, Peace Officer, or a member of the Fire and Rescue Service.



**Be a good neighbour** and avoid disturbing your neighbours or the neighbourhood by keeping smoke and noise to a minimum.

This Guide summarizes the District of Peachland's Good Neighbour Bylaw and is intended for guidance only. It outlines in plain language, regulations relating to residents' homes and neighbourhoods. To read the complete bylaw, please visit [peachland.ca/bylaws](http://peachland.ca/bylaws) or contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or call 250-767-2647.



## Wildlife

(Good Neighbour Bylaw No. 2178, 2018)

### **Citizens have the right to enjoy our beautiful natural setting**

and appreciate the occasional glimpse of wildlife from a safe distance. Make sure you....

- Do not feed or attempt to feed wildlife.
- Keep substances attractive to wildlife such as food products, pet food, seed, restaurant grease, waste receptacles or containers having contained food in a manner or a location that is not accessible to wildlife.
- Keep barbeques clean and free of grease.
- Feed pets indoors and do not leave food dishes or pet food outdoors.
- Keep bird feeders out of reach of wildlife and clean up any accumulation of bird feed from the ground.
- Pick fruit as it ripens and pick up fruit that has fallen from your tree.

**Be a good neighbour and do your part** to make sure that wildlife and people stay at a safe distance from one another. Prevention is the key, so it is everyone's responsibility to remove attractants.



This Guide summarizes the District of Peachland's Good Neighbour Bylaw and is intended for guidance only. It outlines in plain language, regulations relating to residents' homes and neighbourhoods. To read the complete bylaw, please visit [peachland.ca/bylaws](http://peachland.ca/bylaws) or contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or call 250-767-2647.



# Making A Bylaw Complaint

**Citizens have the right to be treated with respect and the responsibility to be respectful of others.** Bylaws are intended to keep our community friendly, healthy and safe for everyone.

- Individuals who are affected by a potential bylaw infraction are encouraged to have a neighbourly conversation to try and resolve the concern. If unsuccessful, a Bylaw Offence – Request for Action form must be completed and submitted by fax, email or in person to the District Office. Include your contact information, the nature and location of the offence and the date and time it occurred in order to initiate enforcement action.
- Anonymous complaints will not be accepted. However, the identity of the complainant will be protected, except when necessary to provide court evidence.
- Complaints received will be prioritized by the Bylaw Enforcement Officer for action on the basis of immediate threat to public health or safety.
- Complaints received after hours will be addressed as soon as practical on the Bylaw Enforcement Officer's next working day.
- Reasonable attempts will be made to secure a resolution by means of voluntary compliance prior to initiating other enforcement action.

The Bylaw Office – Request for Action Form is available at the link below:  
<http://www.peachland.ca/cms/wpattachments/wpID520atID1829.pdf>

For additional information please see the following link to the District's website:  
<http://www.peachland.ca/bylaw-enforcement>

This Guide summarizes the District of Peachland's Good Neighbour Bylaw and is intended for guidance only. It outlines in plain language, regulations relating to residents' homes and neighbourhoods. To read the complete bylaw, please visit [peachland.ca/bylaws](http://peachland.ca/bylaws) or contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or call 250-767-2647.



## Enforcement

(Good Neighbour Bylaw No. 2178, 2018)

**Citizens have the right to live, learn, work and play in a safe and friendly community.** The Good Neighbour Bylaw and other District regulations are intended to treat all citizens equally and fairly.

- The District of Peachland participates in the Southern Interior Bylaw Notice Adjudication Program to address most minor bylaw violations.
- If you are the subject of a bylaw complaint, a Bylaw Enforcement Officer will investigate to gain an understanding of the issue, explain the applicable regulations and to determine the most appropriate way to resolve the matter in a way that best serves the interests of the community.
- If the matter proceeds further, the Bylaw Notice Adjudication Program provides for a hearing by an impartial screening officer and/or adjudicator.
- The best possible outcome of any bylaw complaint is increased compliance through public awareness and education.

**Each of us has the responsibility** to protect and enhance the quality of life in our community and encourage good relationships between neighbours, thereby preserving one of Peachland's most important assets: its friendly small town feeling.



This Guide summarizes the District of Peachland's Good Neighbour Bylaw and is intended for guidance only. It outlines in plain language, regulations relating to residents' homes and neighbourhoods. To read the complete bylaw, please visit [peachland.ca/bylaws](http://peachland.ca/bylaws) or contact Bylaw Enforcement at [bylaw@peachland.ca](mailto:bylaw@peachland.ca) or call 250-767-2647.